

Opening Hours
Monday to Friday 8am to 5pm
Saturday 8am to 4pm
Sunday 10am to 2pm



NEWSLETTER

Fancy earning an extra £100? Refer a friend to Careline and once they have complete their first shift, we will pay £100 directly into your bank account on pay day! Please call the office if you would like some more information.

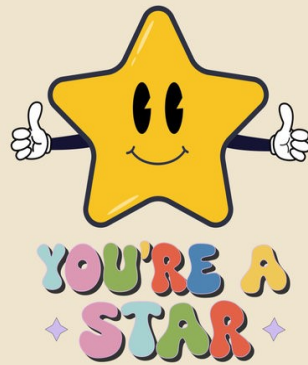
February is Reynaud's Awareness Month

If your fingers often become cold, numb, painful and change colour, you might have Raynaud's phenomenon. Raynaud's is a very common condition that is thought to affect up to 10 million people in the UK. It is named after Maurice Raynaud, the doctor who first acknowledged it. Find out more about Raynaud's, the symptoms, treatments and ways to manage the condition and live your life by visiting

<https://www.sruk.co.uk/get-involved/raynauds-awareness-month/>

We wanted to take this opportunity to remind all staff that they must not accept extra hours with our clients before having a verbal confirmation from the office. We can appreciate that our staff always want to help our clients as much as possible and in circumstances where you have formed a professional relationship, you may want to help where you can, however if our client does not have additional hours available you are at risk of not being paid for the additional time. Please always check with the office beforehand.

Staff of the month for February is..... Lethabo Bodiba
Lethabo has a helpful and professional approach to her support work. She is a great team player and often helps at short notice. We recently received lovely feedback from one of our clients and her family member on how brilliant Lethabo is. A massive well done from Careline!



Unfortunately we are noticing a rise in staff cancelling shifts once accepted. This is a polite reminder of Careline's policy, when a shift is accepted and agreed there is the expectation that our staff fulfil that shift. When a shift is cancelled, it is not always possible to find cover, especially at short notice, if we are unable to find cover this puts a strain on our clients and ultimately it leaves them disappointed in the service they have received from Careline. At Careline we pride ourselves on providing clients with professional, reliable and punctual staff.

REFER A FRIEND

REFER A FRIEND AND EARN

£100

REFER NOW

Admin@carelineagency.co.uk



Thank you for all the staff that have punctually been completed the training that has been sent to them!

Careline have been working really hard on ensuring our staffs training profiles are up to date and complete. Completing your training helps you with securing the work you enjoy. If you are contacted by our Training Consultant and reminded to do your training, please try and complete your training as punctually as possible. We appreciate our staff have a home life but the training is paramount to maintain Careline's reputation.

When you have a new certificate you have 30 days from the date of issue to load it onto the DBS update service. Having a DBS on the update service costs £16 per year and allows Careline the ability to status check your DBS annually which is a requirement in order for you to continue working through Careline. Having a DBS on the update service also allows other organisations to check your DBS. It is really important that you put your DBS on the update service and keep your subscription up annually to avoid having to pay for a completely new DBS.

If you don't put your DBS on the update service you will need to complete another DBS check after 12 months in order to work with Careline which will cost you £62.00 - I am sure you will agree it would be good to avoid having to pay this so please make sure that you take advantage of the opportunity to prevent this from happening.

Lets get social! Follow us on Instagram- 'Careline agency' for care updates!
'Careline nursery staff' for Nursery updates!