

**WE ARE  
HIRING  
NOW!**

**CARELINE**  
THE AGENCY FOR CARE STAFF LIMITED

**EXPERIENCED STAFF REQUIRED FOR:**

- Learning Disabilities
- Physical Disabilities
- Mental Health
- Children & Young People
- Nursery

**APPLY NOW!** Tele: 0118 9585858

Send your CV to [recruitment@carelineagency.co.uk](mailto:recruitment@carelineagency.co.uk)

Opening Hours  
**Monday to Friday 8am to 5pm**  
**Saturday 8am to 4pm**  
**Sunday 10am to 2pm**  
**Bank Holidays 10am to 4pm**

**CARELINE**  
The Agency For Care Staff



September 2024

# NEWSLETTER

**Need a new polo shirt? Need to update us regarding your availability? Need PPE? Need a new ID badge? Want to discuss anything at all? Give us a call at the office - we are here and ready to help!**



## PROFESSIONAL CARE WORKERS' WEEK

The Future of Social Care

PCWW is a week-long celebration dedicated to care workers and the essential services they provide.

We invite everyone, both within and outside the sector, to join a session, raise funds, or organise their own events to honor their colleagues.



For more information visit  
[www.thecareworkerscharity.org.uk/pcww2024](http://www.thecareworkerscharity.org.uk/pcww2024)



### What is Professional Care Workers' Week?

From September 16th to 20th 2024, PCWW will feature a series of virtual panels and information sessions led by care workers, care managers, and leading figures in Adult Social Care. These sessions are entirely free and accessible from anywhere, ensuring broad participation.

They encourage everyone, both within and outside the sector, to get involved by attending sessions, raising funds, or organising events to celebrate their colleagues.

Celebrating its seventh year, this event honours the essential contributions of care workers and aims to elevate their profile across the UK.

For more information please visit  
<https://www.thecareworkerscharity.org.uk/pcww2024/>

### ID BADGES

Careline ID badges are valid for 3 years so please ensure that you are keeping an eye on the expiry date of your ID cards so you can request a new one as and when needed.

Staff are expected to carry their ID badges with them when working so if you have lost your badge or if it is damaged in any way please also let the office know and new one can be re-issued to you straight away.

### WELL DONE AND A BIG THUMBS UP TO OUR STAFF OF THE MONTH

#### DEBORAH PAYNE

This is in recognition of Deborah's brilliant can-do attitude, her flexibility and willingness to travel anywhere and everywhere and the quality of her work - well done again and thank you Deborah!

### TRAINING

It is absolutely vital that you keep your training up to date!

The office will assign training to you when needed and will let you know how to access this so please look out for these messages.

### REFER A FRIEND SCHEME

Our recruitment team work tirelessly sourcing high quality candidates to join Careline. We are fortunate that due to our exceptional reputation in the industry we have a huge variety of work on offer across six counties, this means that we are always looking for more staff to come and work for us.

Did you know that we have a "refer a friend" scheme?

**Once the person you have referred has worked one shift you will receive a cash bonus of £100!**

If you know anyone in the following areas that has experience of care or childcare work, please put them in touch with us. Areas covered: Berkshire, Surrey, Hampshire, Oxfordshire, Buckinghamshire and Wiltshire.

If you would like to discuss this further please give the Recruitment Team a call at the office on 0118 9585858.

### DBS Update

When you have a new certificate you have 30 days from the date of issue to load it onto the DBS update service. Having a DBS on the update service costs £13 per year and allows Careline the ability to status check your DBS annually which is a requirement in order for you to continue working through Careline. Having a DBS on the update service also allows other organisations to check your DBS.

It is really important that you put your DBS on the update service and keep your subscription up annually to avoid having to pay for a completely new DBS.

If you don't put your DBS on the update service you will need to complete another DBS check after 12 months in order to work with Careline which will cost you £49.99 - I am sure you will agree it would be good to avoid having to pay this so please make sure that you take advantage of the opportunity to prevent this from happening.

For more information please contact the Recruitment Team on 0118 9585858 or email [recruitment@carelineagency.co.uk](mailto:recruitment@carelineagency.co.uk)