



Staff of the month  
Annette Goddard



Opening Hours  
Monday to Friday 8am to 5pm  
Saturday 9am to 5pm  
Sunday 10am to 2pm  
Bank Holidays 10am to 4pm

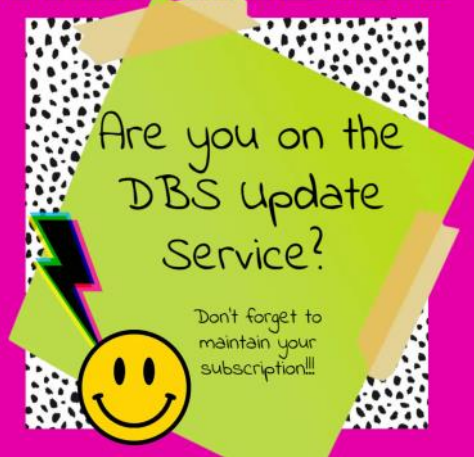


# NEWSLETTER

July 2023

Fancy earning an extra £50? Refer a friend to Careline and once they have complete their first shift, we will pay £50 directly into your bank account on pay day! Please call the office if you would like some more information.

## REMINDER



### Why is training so important?

As you are all aware, Careline as an organisation has committed to ensuring all staff have a minimum of four pieces of mandatory training: First Aid, Safeguarding, Health & Safety and Infection Control. In addition to this we support many services and 1:1 clients that require additional more specific training which we provide free of charge.

Clients want to book staff that have the training they require to stay compliant so it is imperative that your training stays up to date.

In recognition of this fact, Careline have a dedicated department who's primary purpose is to focus on training and ensure compliance. Every member of staff is tracked and approached to complete their training well in advance of any expiry dates so if the training team contact you please ensure that you complete the training immediately so there are no gaps in your training profile.

If you would like to discuss this further please call the office on 0118 9585858

## SHIFTS

If you have an issue with a shift ie. if you are sick, have an emergency, have a problem with your car/public transport or if there is any other reason that you cannot make it to a booking that you have already agreed to, please make sure you **call the office and speak to someone asap**. If you are unable to make a quick phone call, please ask someone else to do this on your behalf. Emails, texts and voicemails **ARE MISSED** and this leaves us and our clients in an extremely difficult situation. You can find our openings times above –please call within these times and if you don't get through straight away, please keep trying. Sometimes there is only one member of office staff available (on-call/weekends). Please bear with us! Thank you.

## NOTICE

### Mandatory training for staff supporting people who have learning disabilities and Autism

Since July 2022, all registered Health & Social Care providers have been required to provide training for their staff who support people who have Learning Disabilities and Autism.

This new legal requirement was introduced by the Health & Care Act 2022 and it applies to:

- All services and all settings, not just specialist services for people with Learning Disabilities and Autism, and not just where people live

- All Health & Social Care staff as well as ancillary staff who may have contact with people who have Learning Disabilities and Autism, such as administrative staff.

The new legal requirement does not specify a training package however following the tragic death of Oliver McGowan, the government has trialled The Oliver McGowan Mandatory Training package and it is the governments preferred and recommended training for Health & Social Care staff to meet the regulation.

**TRAINING IS FREE - PLEASE CALL US FOR MORE INFORMATION 0118 9585858**

July is Talk To Us - is an annual awareness-raising campaign.

Samaritans are challenging the UK to become better listeners by sharing expert tips on how to be a better listener. Throughout July, Samaritans branches are also holding events throughout the UK and Ireland to raise awareness of the services they offer in their local communities.



Visit your local branch website to see what they're doing during Talk To Us.

# WE ARE HIRING NOW!

## CARELINE

THE AGENCY FOR CARE STAFF LIMITED

**EXPERIENCED STAFF REQUIRED FOR:**

- Learning Disabilities
- Physical Disabilities
- Mental Health
- Children & Young People
- Nursery

**APPLY NOW!** Tele: 0118 9585858

Send your CV to [recruitment@carelineagency.co.uk](mailto:recruitment@carelineagency.co.uk)



**DID YOU KNOW THAT QUALIFIED NURSERY STAFF NOW EARN £12 PER HOUR WITH CARELINE??!!**

If you know anyone looking for work please get them to give us a call on 01189585858