

Remember to keep checking the Government website for COVID-19 updates
<https://www.gov.uk/coronavirus>



Staff of the month
Julie Haycock



Opening Hours
Monday to Friday 8am to 5pm
Saturday 9am to 5pm
Sunday 10am to 2pm
Bank Holidays 10am to 4pm



September 2021

NEWSLETTER



World Alzheimer's Month

World Alzheimer's Day takes place on 21st September 2021 and is part of World Alzheimer's Month. This World Alzheimer's Month, the organisation are highlighting the importance of talking about dementia. They want to raise awareness of how it impacts the daily lives of people affected by the condition and challenge the stigma that surrounds it.

For more information please visit www.alzheimers.org.uk/get-involved/world-alzheimers-month

COVID-19 Vaccinations

The UK government recently introduced new legislation, effective from 11th November 2021, that requires people working in care homes to be COVID-19 vaccinated. In light of this and in readiness for the changing legislation, over the course of the last week Olivia in the office has been contacting all of you to obtain information regarding your COVID-19 vaccination status.

Whilst we understand that not all of our staff work in care homes, we have taken the decision to approach all staff to gather this information in case any further legislative changes take place within the Health & Social or Childcare sectors in the future.

Thank you to all staff that have replied so far and for those that haven't, please could you answer whether you have or haven't been vaccinated as soon as possible.

We have a huge stock of PPE available at the office for all staff. Please give us a call if you want some - there's plenty to go round!!

NEED A NEW POLO SHIRT?? GIVE US A CALL AT THE OFFICE!

REFER A FRIEND SCHEME



Our recruitment team work tirelessly sourcing high quality candidates to join Careline. We are fortunate that due to our exceptional reputation in the industry we have a huge variety of work on offer across six counties, this means that we are always looking for more staff to come and work for us.

Did you know that we have a "refer a friend" scheme?

Once the person you have referred has worked one shift you will receive a cash bonus of £30! If you know anyone in the following areas that has experience of care or childcare work, please put them in touch with us. Areas covered: Berkshire, Surrey, Hampshire, Oxfordshire, Buckinghamshire and Wiltshire.

If you would like to discuss this further please give Lorraine, Eleanor or Emma a call at the office.

Please make sure that if you are taking a weekly COVID-19 test you let the Careline office know the results so that we can keep this information for our records!

Keeping Us Informed

Please remember it is really important that you keep us up to date with your availability or any change to your contact details so that we can make sure you're kept in the loop and offered work!

Sending out this Newsletter always gives us the perfect opportunity to thank you all for your hard work and support. Careline has an outstanding reputation in our area for delivering high quality care and this is as a result of the staff we employ. Thank you all once again for choosing Careline and for carrying out your duties so professionally!



Why is training so important?

Clients want to book staff that have the training they require to stay compliant so the more certificates we have on file for you the more work and variety of work we are able to offer you. When booking you for work one of the main ways we show clients you are a professional and quality member of staff is with your training profile. If you have any certificates send them in and we can put them on your profile.

If you would like to discuss your training profile in more detail please contact Lorraine at the office.

Cancellations

Please remember that Careline has a strict no cancellation policy and you must make every effort to get to shifts you have agreed to. If you are struggling with a shift it is essential that you speak to us in person. If you book shifts directly with a client you MUST still call Careline to inform us of changes. It is not acceptable to cancel shifts by voicemail, text message or email.

We are available on the phones Monday to Saturday 8am-5pm, Sunday 10am-2pm and Bank Holidays 8am-4pm

